



Bryan Texas Utilities

205 East 28th Street • Bryan, TX 77803

email: ContactBTU@btutilities.com

Hours of Operation

Monday - Friday, 8 a.m. - 5 p.m.

Board of Directors

Mr. Carl L. Benner, Chairman
 Mr. Chris Peterson, Vice Chairman
 Mr. Paul Turney, Secretary/Treasurer
 Mr. Art Hughes, Ex-Officio
 Mr. Flynn Adcock
 Mr. David Bairrington
 Mr. Bill Ballard
 Mr. Ben Hardeman

General Manager

Gary Miller

Group Managers

Larry Gurley
 Randy Trimble
 David Werley

Division Managers

James Bodine
 Bill Bullock
 Shawndra Green
 Michael Hering
 Ken Lindberg
 Doug Lyles
 Vicki Reim
 Scott Smith
 James Tanneberger

Lee R. Starr, Chief Risk Officer

City of Bryan

Kean Register, City Manager
 Joe Hegwood, CFO
 Bernie Acre, CIO

IMPORTANT NUMBERS

Billing/Collections/Connects (979) 821-5700
 Electrical Outage/Lines Down (979) 822-3777
 Distribution/Line Design (979) 821-5770



Board Meeting Notes

The BTU Board of Directors met on Monday, February 10, 2014 and discussed the following topics:

Financial

Joe Hegwood, Chief Financial Officer for the City of Bryan/BTU, introduced Kevin Sanford of Weaver and Tidwell, LLP, who reviewed the Fiscal Year 2013 financial audit. Mr. Sanford informed the Board that there were no material weaknesses in either the City or Rural financial reporting.

Mr. Hegwood next presented the financial report. The net variances for both City and Rural have not changed since last month's report. The City Capital Improvement Plan (CIP) remains below budget.

The Board discussed and awarded a contract bid for the Thompson Creek to Snook and Wellborn to Highway 6 construction project.

Operations

David Werley, Group Manager of Business and Customer Operations, presented to the Board an offer from MAALT Transport, LP to lease 68 acres of land encompassing the BTU Rail spur near the Texas Triangle Park industrial complex. The Board approved the offer.

Randy Trimble, BTU Group Manager of Transmission and Distribution, presented the safety statistics for December and then presented the SAIDI and SAIFI reports for December, which indicated December had few outages, but that the majority of the City and Rural outages were caused by equipment failure.



Pay Your Utility Bill Quickly and Easily

Easy Payment Options!

In addition to our drive through, we offer four easy options for convenient and quick payment without leaving your home.

Online

Pay online at www.btutilities.com 24 hours a day. We accept Visa, Master Card and Discover.

Interactive Voice Response

You can check your account balance and pay by credit card by phone by calling

our interactive voice response system at (979) 821-5700.

Automatic Bank Draft

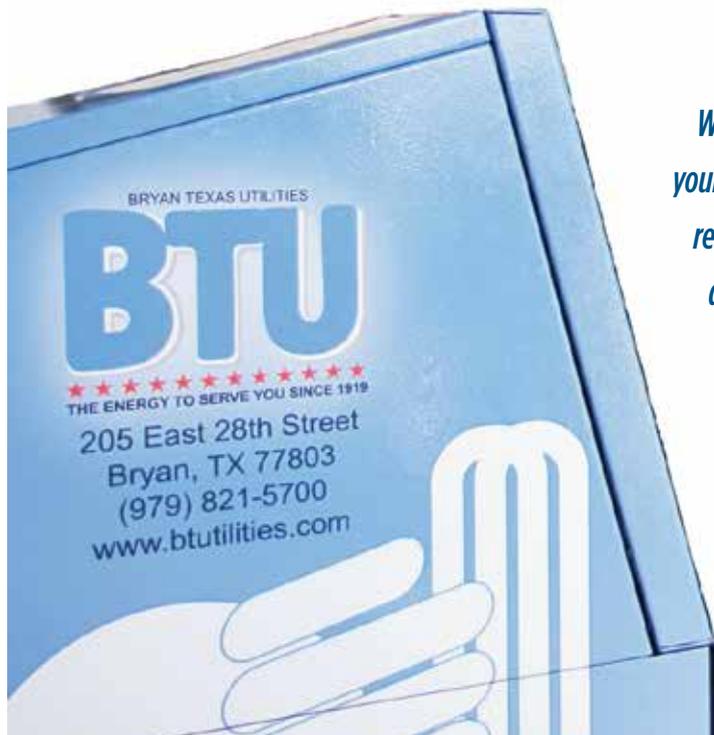
Visit www.btutilities.com, print and fill out the bank draft form; send it to us with a copy of a voided check and we will do the rest.

Recurring Credit Card

Create an online account and set-up your recurring credit card. It is simple and you can manage your own account.

BTU Customer Service

Paying your bill by one of the easy payment options listed or at a kiosk will save you time. If you need to take care of business in our lobby or drive through, our hours are 8 a.m. to 5 p.m., Monday-Friday.



We appreciate your business and, remember, the difference is YOU.



4 Convenient Kiosk Locations!

A new and improved way to pay your bill. You can pay with cash, check or credit card. Remote locations in the community include:

BTU Main Lobby

Open Monday-Friday
8 a.m. to 5 p.m.

205 E. 28th St, Bryan

Texan Market

Open 24 hours a day!

Harvey Mitchell Pkwy and Villa Maria Rd, Bryan

HEB

Open 6 a.m. to midnight
Texas Ave and Villa Maria Rd, Bryan

Open 6 a.m. to 11 p.m.
Texas Ave and Hwy 21, Bryan

Top 5 Reasons to Visit Lake Bryan

Story by Keri Honea.

Who doesn't enjoy visiting a lake as the weather gets warmer? It's scenic, it's fun to play in the water and it's an ideal backdrop for picnics

and family fun. How many more reasons do you need?

Just in case you need additional ones, we have you covered. Lake

Bryan has more to offer than the lake and its views; it has lots of added attractions to keep you and your family returning for more fun.



5. Camping, Boating & Fishing

The lake has 125 acres dedicated to year-round camping, whether you're in a tent or in an RV. The campsites include a launch ramp for watercraft, as well as beaches for easy access to swimming in the cool water. All boats are welcome on the lake, just as long as respect is shown to others who may be swimming, playing on jet skis or fishing.

If you're an RV camper, the lake has seven water/electric RV sites and an advance reservation is required.

While you're camping, don't forget your fishing gear! Feel free to fish off the docks or man your fishing boat. Be sure to bring your own tackle and bait, as the lake currently does not sell either.



4. The Lakeside Icehouse & Grill

The Lakeside Icehouse & Grill is a seasonal restaurant open only on weekends, Friday to Sunday, from March 1st through October 31st—prime lake-visiting times—with a gorgeous patio view of Lake Bryan. The fare is primarily burgers, nachos and quesadillas, but their menu also features tasty Mango Jack Chicken and a number of seafood entrees.

The Icehouse is a premier place for social gatherings. The restaurant is available for half and full day rentals for parties, and party planners can even book the venue during its off season. Party amenities include full catering, full service bar, drink specials and use of the entire 3,500 square foot patio.



3. Bike & Run Trails

Lake Bryan has multiple single track trails that are perfectly suited for mountain biking and running. Whether you are on the 9.31 mile West Loop or the 10.7 mile East Loop, you'll enjoy open, wooded, flat areas, exciting drops and technical terrain. Both trails are suited to athletes of all levels and play host to many competitions throughout the year.



2. Family-Friendly Activities

Lake Bryan is host to many family-friendly activities. Sporting events that range from 5Ks to bike races to triathlons and even obstacle races provide a perfect setting for active family fun. Many of these events also support local charities.

A wide variety of activities occur at the lake. On Memorial and Labor Day weekends, it's not unusual to find a festival in full swing. And of course, there is the annual Fourth of July fireworks show over the lake. It's arguably the best place to celebrate Independence Day in the Brazos Valley!



1. Concerts

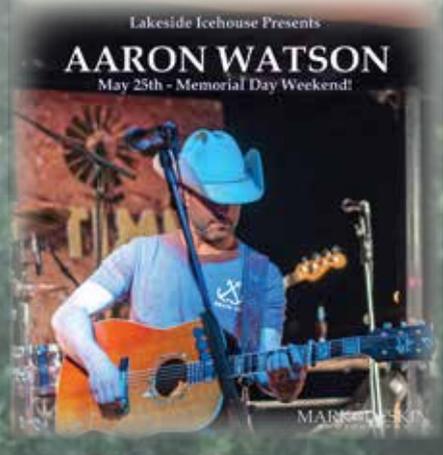
Lake Bryan hosts a steady stream of live music at the Icehouse that is free until 9 p.m.! After that time, anyone who wants to continue listening and enjoy the food and drink from the Icehouse will need to purchase a wristband.

Select artists perform at the pavilion throughout the summer as well.

Looking for a fun date night? What better way to plan a night out of the house than with good food, good local music and a spectacular view of the sunset over the lake? Rumor has it that Lake Bryan is one of the best date night

Spring Concert Lineup

- April 4: Bellamy Brothers
- April 12: Parker Heights
- April 18: Texas Unlimited Band
- April 26: Texas Twisters
- May 2: Sam Riggs
- May 23: Texas Unlimited Band
- May 25: Aaron Watson



destinations in the area.

For more information on the Icehouse, camping, daily specials and renting the venue for your next party, visit www.lakebryan.com. We can't wait to see you and your family having fun!



SmartHOME Incentive Program Helps BTU Customers Save Money & Live Comfortably

Story by Louellen S. Coker. Photos by Jeff and Becky Skelton.

BTU's SmartHOME program has helped many improve their homes by giving residential customers money back on qualified projects. Qualified projects include installing proper insulation, ENERGY STAR® rated windows and/or solar screens.

One residential customer who benefited from these offerings is the Jeff and Becky Skelton family. For this busy family with four young children, the program provided options that helped them make noticeable improvements in the comfort of their home.

The Skeltons' house was built in 2000. While it was constructed with many modern efficiencies, the

Skeltons noticed the seals in several of their double-paned windows had broken, their insulation was getting matted down and the blown-in insulation had settled. "The summer before we decided to do our improvements, we were having trouble keeping the house at a comfortable level," Jeff said. "By 1 p.m., our air conditioner would be running continuously."

After reading success stories of others who replaced insulation, windows and installed solar screens, they looked into making similar changes in their home. In the early phases of their research, the Skeltons discovered BTU's SmartHOME

program on the BTU website and decided to learn more about it.

Becky explained, "We kind of knew what we wanted to do and I wanted to see what was available. After talking with Adam Snidow, BTU Energy Accounts Manager, I learned the SmartHOME incentive program would help offset the costs of improvements we proposed to do. Adam was really easy to work with. He came out before the project began and after its completion and was available throughout the entire project to guide us on what we needed to do. And, if we couldn't reach him immediately, he ensured his coworkers knew about our project to the extent that they were easily able to assist us and answer all our questions."

Jeff observed, "We bought our house in 2004 and the home inspection showed that there was more than ample insulation at that time. After Adam came out and measured our insulation, I was



The Skelton family took advantage of three SmartHOME incentive offerings to help them save money as they improved their home with spray foam insulation, replacement windows and solar screen installation.

“Instead of temperatures reaching 140 degrees in the attic during the summer, they stayed around 85 degrees, allowing our air conditioner’s main unit—located in the attic—to operate more efficiently.”

shocked at how much it had shrunk in the nine years we’ve owned the house.”

After researching the different options and contractors available to them, the Skeltons opted to go with spray foam insulation. Jeff said, “While spray foam is more expensive, we love it. Our attic now has five to six inches of foam covering it. We can touch the foam and don’t feel any heat coming through it. Instead of temperatures reaching 140 degrees in the attic during the summer, they stayed around 85 degrees, allowing our air conditioner’s main unit—located in the attic—to operate more efficiently.”

In addition to the insulation, the Skeltons used BTU’s SmartHOME program to replace 52 square feet of double-paned windows that had worn out and installed solar screens on their west facing windows. Again, Adam helped make the work go as smoothly as possible as the project evolved to include additional windows and a

change in the type of screen that was ultimately installed.

Over the winter months, the Skeltons noticed improvements as well. Becky reported, “While a year hasn’t passed yet and we’re not able to do a side-by-side comparison of our electric and gas bills, we have noticed that we are much more comfortable in our home. It’s apparent that our HVAC system doesn’t have to work as hard and we don’t feel the draftiness we felt before.”

Overall, the Skeltons are very happy with the improvements to their home that were augmented by BTU’s SmartHOME program. In fact, they have been so pleased with the

difference the spray foam has made in their home, they are using a similar product in a new barn construction in Rusk County.

Jeff’s only complaint is that they weren’t able to make the improvements earlier. He reflected, “I wish we could have afforded to make these improvements sooner. I feel it would have saved us money.”

Do you have similar home improvement projects you’re hoping to complete? We invite you to learn more about the SmartHOME program by visiting www.btutilities.com/smarthome-programs to see if you qualify and to apply.

The success of the Skeltons’ most recent projects, along with BTU’s SmartHOME incentive payments, have encouraged them to install spray foam insulation in another property.



Summer Savings Tips

School is winding down and warmer weather is upon us. As the temperature heats up, BTU wants to help ensure your home is cool throughout the warmer months. Below are BTU's and the U.S. Department of Energy's best practices for summer energy efficiency that will help you save money. You can learn more by visiting www.btutilities.com or www.energy.gov.

While some professional inspections can pinpoint options unique to your home, you'll find that these simple, easy practices and do-it-yourself projects can help increase your home's efficiency and reduce your energy bill.



Install an ENERGY STAR® programmable thermostat and set it to 78 degrees Fahrenheit or above when home. At night or when away, set it to 80 degrees Fahrenheit or above.

Install overhead fans where possible and use smaller fans when necessary.

Kee your cooling system running efficiently by following these simple steps.

- Clean the outside condenser of your air conditioner at least once a year.
- Replace your air filter at least monthly.
- Have a qualified HVAC technician check your system every two years.
- Have your evaporator coil cleaned at least every three years.
- Inspect your duct system for leaks and seal where possible.

Avoid heating your home with appliances and lighting by following these simple steps.

- Avoid using the oven. Instead cook on the stove, microwave or grill outside (when allowed, of course).
- Install efficient lighting that runs cooler.
- Take advantage of daylight instead of artificial lighting.
- Wash only full loads of dishes and clothes.
- Take short showers instead of baths.
- Avoid placing lamps or TV sets near your thermostat.

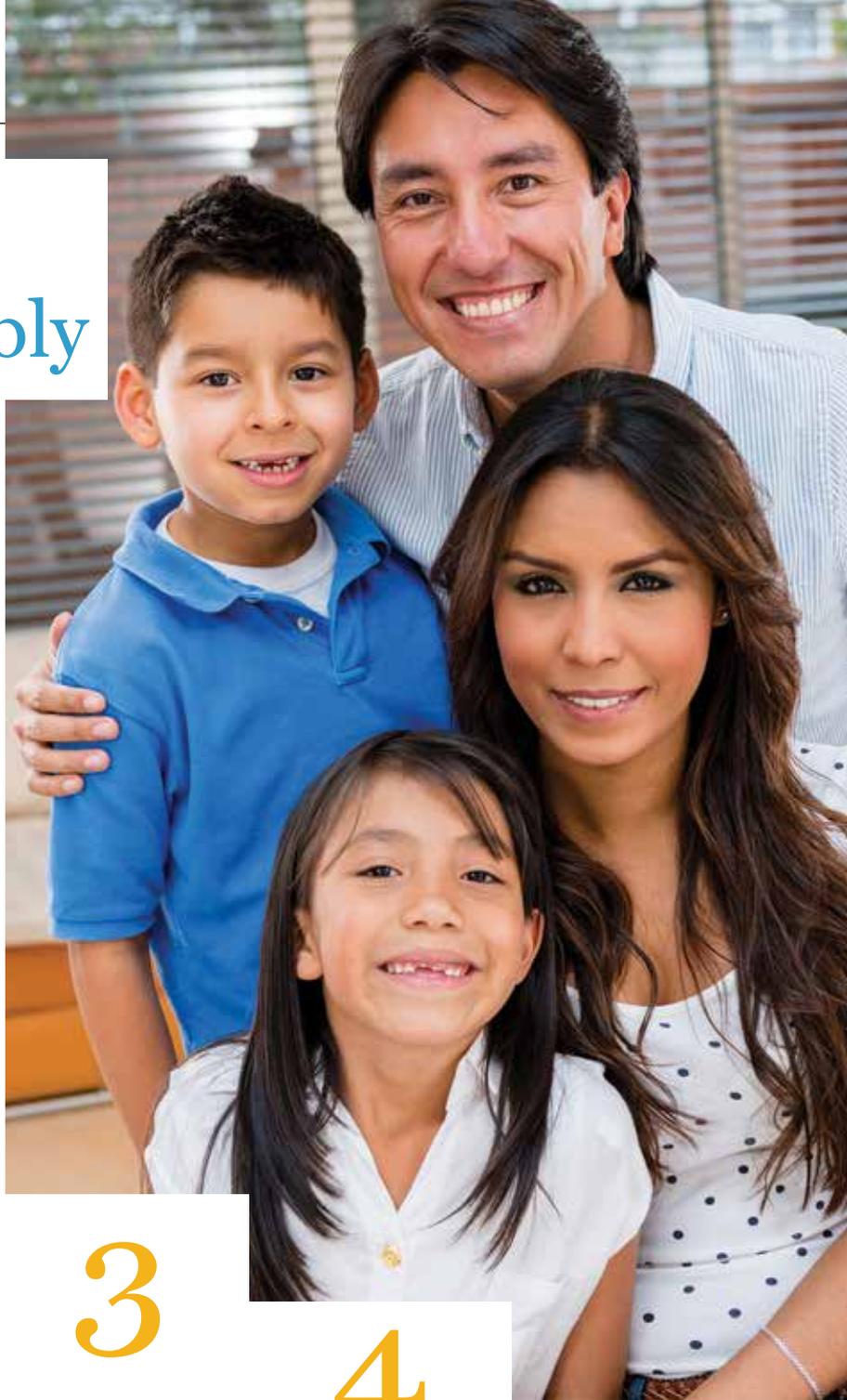
Leaks in windows and doors can be silent culprits. Be sure to seal cracks and openings with caulk or weather stripping to prevent warm air from leaking into your home. You can also save money by turning your water heater to the warm setting.

Save Money & Live Comfortably

Are you looking to improve your home? If so, you may be eligible to earn an incentive payment as part of BTU's SmartHOME program. SmartHOME is designed to give residential customers money back on qualified projects, whether you choose to do it yourself or hire a contractor. Qualified projects include

- Installing proper attic and wall insulation;
- Installing windows that are ENERGY STAR® rated; and
- Adding solar screens to your home.

Qualifying homeowners can earn their incentive payment in five easy steps.



1

Submit your SmartHOME application and photos of your current project condition BEFORE you begin work.

2

Complete your home improvement project.

3

Submit invoices and improvement specifications to BTU within 60 days of your application being approved.

4

Call BTU to schedule your post-work inspection.

5

Check your mailbox for your incentive payment within 30 days of your inspection.

The SmartHOME program is subject to qualification guidelines and the availability of funds. This program may be terminated at any time without notice.

Please visit www.btutilities.com to learn more about the SmartHOME program, see if you qualify and apply.