



BRYAN TEXAS UTILITIES
2611 N. Earl Rudder Fwy, Bryan, TX 77803
email: ContactBTU@btutilities.com

btutilities.com

Hours of Operation
Monday - Friday, 8 AM - 5 PM

Board of Directors

Ms. Rosemarie L. Selman, Chair
Mr. Pete J. Bienski, Jr., Vice Chair
Mr. Paul Madison, Sr., Secretary
Mr. John A. Bond
Mr. Andrew Nelson
Mr. A. Bentley Nettles
Mr. Buppy Simank
Mr. Jason Bienski, Ex-Officio
Mr. Kevin Boriskie, Ex-Officio

General Manager

Gary Miller

Executive Directors

Doug Lyles
Randy Trimble
Wes Williams

Division Managers

James Bodine
Meagan Brown
Nick Cook
Shawndra Curry
Michele Kimich
Ken Lindberg
Clay Lindstrom

City of Bryan

Kean Register, City Manager
Katherine Tapscott, Chief Financial Officer


Important Numbers

Billing/Collections/Connects
(979) 821-5700

Electrical Outage/Lines Down
(979) 822-3777

Line Design
(979) 821-5770

Social Media

BryanTexasUtilities 
BTU_BryanTX 
cityofbryan 

Regular Board of Directors MEETING NOTES June 16, 2025

Contract Renewal for Work Zone Traffic Control Services

The Board approved a contract renewal with Altus Traffic Management, LLC.

Professional Service Contract for Millican Switch Transformer Replacement Project

The Board approved a contract with M&S Engineering.

Master Service Agreements for Distribution Studies and Related Technical Services

The Board approved Master Service Agreements with the following firms for distribution engineering services:

- Burns & McDonnell Engineering Company, Inc.
- Entrust Solutions Group
- Stanley Consultants, Inc.
- Schneider Engineering, LLC

BTU Fiscal Year 2026 Proposed Budget

Ms. Katherine Tapscott, Chief Financial Officer for the City of Bryan, presented, and the Board approved, budget resolution BTU-P-312 recommending BTU's FY26 budget appropriation to the Bryan City Council.

Joint Meeting with Bryan City Council for Presentation and Discussion of Annual Plan of Work and Proposed FY26 Budget

Mr. Gary Miller, General Manager, announced a joint meeting between the Bryan City Council and BTU Board of Directors on July 8, 2025 where BTU Staff will present BTU's annual plan of work and budget.

BTU BILL PAYMENT OPTIONS

KIOSKS

**Locations accepting credit cards,
cash and checks:**

HEB	1609 N. Texas Ave.
HEB	725 E. Villa Maria
BTU Drive-Through <i>Open 24 hours</i>	205 E. 28th St.
BTU Drive-Through <i>Open 24 hours</i>	2611 N. Earl Rudder Fwy

Bring your BTU account number, BTU bill,
keycard or reminder letter.

OVER THE PHONE

Payments can be made 24 hours a day via the "e-payment" option by calling 979.821.5700. Account number and credit card required.

ONLINE

To register your account, view,
and/or pay your bill online, visit:

btutilities.com

BTU GENERAL MANAGER

GARY MILLER

Receives

**APPA INDIVIDUAL
ACHIEVEMENT AWARD**



Bryan Texas Utilities General Manager Gary Miller has been honored with the prestigious James D. Donovan Individual Achievement Award by the American Public Power Association (APPA). The award was presented June 10 at the 2025 APPA National Conference in New Orleans, recognizing Miller's exceptional leadership and lifetime of service in the electric utility industry.

With a distinguished career spanning 40 years, Miller has made lasting contributions to public power, including 20 years of dedicated service to BTU and the Bryan community. His visionary leadership has shaped BTU into a more resilient, reliable, and safe utility.

Under Miller's leadership, BTU has modernized its infrastructure with a comprehensive pole replacement program, major transmission and distribution system initiatives, and strategic undergrounding projects along key corridors all aimed at strengthening system resilience and reliability. He has also been instrumental in guiding BTU's energy procurement strategies and generation asset management, ensuring reliable and cost-effective energy for its customers.

Miller's influence extends beyond BTU through his ongoing service in industry-wide leadership roles, including his positions as Chairman of the Engineering and Operations Committee for the Texas Public Power Association Board of Directors (2012-present), Region 4 Representative on the APPA Board of Directors (2021-present), and as a member of the Planning and Operating Committee of the Texas Municipal Power Agency (2012-present).

Miller's integrity, passion for service, and commitment to public power excellence embody the spirit of the James D. Donovan Award. BTU congratulates him on this well-deserved recognition and thanks him for his continued service to our organization and community.



HOWDY STUDENTS



You've chosen to live in a house or apartment in the City of Bryan or another area we serve, and we'd like to take a moment to introduce ourselves.

We're Bryan Texas Utilities (or BTU for short), and we've been proudly providing the Brazos Valley reliable and affordable electricity since 1909. We're a publicly-owned, not-for-profit entity, which means we answer to you, not investors.

Whether you're a freshman just getting started, or a senior counting down the days until graduation, we're honored to provide you with excellent service for as long as you call this area home!

Here's a few tips to make the transition to your new home as smooth as possible:

(p.s. You'll get this magazine with statewide and local content free of charge each month! You can access older issues at btutilities.com.)

HOW TO CONNECT:

 [BryanTexasUtilities](https://www.facebook.com/BryanTexasUtilities)

 [BTU_BryanTX](https://twitter.com/BTU_BryanTX)

Website: btutilities.com

Customer Service: (979) 821-5700

Report an Outage: (979) 822-3777

UNDERSTANDING YOUR BILL

Confused about your first bill?

No worries!

We've got a handy guide to understanding your bill on our website.



WAYS TO PAY YOUR BILL

We offer four convenient ways to pay your bill:



- **Automatic Payments**

- Authorize an automatic bank draft or credit/debit card payment on your bill's due date each month in your online account. This is the easiest way to pay and avoid penalties for late or non-payments!



- **Pay by Phone**

- To make a payment using BTU's Interactive Voice Response (IVR) system, call 979-821-5700 and follow the automated prompts. You'll need your account number (found on your monthly bill) handy to complete the transaction.



- **Pay by Mail**

- To pay by mail, detach the payment stub from your bill and send it along with a check or money order to:

P.O. Box 8000
Bryan, TX 77805



- **In Person Payment**

- Pay with cash, check, or card in our lobby or drive-thru at 2611 N. Earl Rudder Fwy, Bryan, TX 77803 (Mon-Fri, 8 am-5 pm)
- Pay with cash, check, or card at one of our kiosk locations:

BTU Admin Building (2611 N. Earl Rudder Fwy, 24 Hours)

Old BTU Building (205 E. 28th Street, 24 Hours)

Both Bryan HEB locations (business hours)



- Additionally, you can sign up for paperless billing statements through your online account, and learn more about payment assistance options and our Budget Billing program at btutilities.com/for-home/ways-pay.



OTHER IMPORTANT REMINDERS:

- The primary account holder is the one responsible to make the full payment each month, not just their share. Make sure you communicate all charges with your roommates and determine how you will handle repayment.
- BTU is also responsible for Lake Bryan! Visit lakebryan.com for more information on activities, hours, and more at Brazos County's recreation destination.
- Your primary account holder is automatically signed up for text alerts, and you can track outage information in real time at btutilities.com/outage-center.
- Looking for more information about the City of Bryan? Check out bryantx.gov/new-residents
- **Have more questions?** Visit our website, or give us a call and we're happy to answer!



FROM THE ASHES: A BRYAN STAPLE MAKES ITS LONG-AWAITED RETURN

On April 3, 2022, just after 5 p.m., a driver made a discovery that would soon spread shocking news to the Bryan-College Station community and Aggies everywhere: A beloved Bryan institution, The Chicken Oil Company, had caught fire.

Within minutes of the first report, firefighters and other first responders from both Bryan and College Station raced to the scene to battle the blaze. No injuries were reported and the fire was controlled within an hour of dispatch to prevent a total loss, but the damage was extensive.

Cortney Phillips, director of operations for Dixie Chicken, Inc., the parent company of the Chicken Oil Co., was first alerted by her husband, a fire captain with the City of College Station.

"I thought he was joking, but he said 'this is not a joke'," Phillips said. "Initially, the response was confusion and panic. We didn't know how bad the damage was."

According to initial reports, 15-20% of the structure, including the kitchen, was destroyed and smoke damage was present throughout the entire building. As the details of the fire began to emerge, thousands of fans expressed their support and enthusiasm for a place that, to them, was far more than a restaurant.



TWINZ CO. MARKETING ©



CITY OF BRYAN ©



CITY OF BRYAN ©



Originally built as a gas station in 1977, the Chicken Oil Co. was the follow-up project to the wildly successful Dixie Chicken, a historic entity in its own right across the street from Texas A&M. Known for classic comfort staples like burgers, chicken fried steak, and ice-cold beer, the Chicken Oil has played host to countless first dates, first drinks, roommate reunions, rehearsal dinners, and any other celebration imaginable.

To lose something so vital to the story of Bryan would be unthinkable, but even in the days immediately following the fire, it was clear the road to recovery would be long.

When Jennifer Ganter and Katy Jackson, the co-owners of Dixie Chicken, Inc. and daughters of co-founder Don Ganter, were assessing what to do next, it felt like just another in a long line of obstacles in the way of success in a difficult business.

“We didn’t have very many options,” Jackson said when describing the company’s mindset in the immediate aftermath of the fire. “We had just come off of COVID and that drained everything we had for resources. Then, the roof collapse at the [Dixie] Chicken enhanced that. So, our options were very, very limited.”

Many questions remained in the ensuing weeks and months. It was unclear if the iconic wooden structure would require complete demolition. Additionally, the antique signs, décor, and mounted taxidermy that adorned the walls and gave the space a classic feel were in jeopardy due to the smoke damage.

The list of reasons to give up was long, but the resolve to bring back a staple that Aggies and Brazos Valley residents have enjoyed for generations never wavered.

“I don’t think we ever doubted that we wanted to try [to reopen],” Phillips said. “I feel like we always knew if it was possible, we were going to do it right.”

“I always knew we would reopen,” Ganter added. “I just didn’t think it would take this long.”

The Chicken Oil Co. is located at 3600 S College Ave in Bryan. To view their hours, menu, and other information, visit their website at chickenoilco.com or find them on Facebook and Instagram.

It was a long wait, indeed. The gap between the fire and welcoming customers back to the corner of South College Ave. and Old College Rd. spanned over three years and three months – almost 1200 days. Those customers waited patiently before eagerly returning, and even answered a call to help cross the finish line.

Back in March, the restaurant put out a call to supporters on social media to help replace the animal mounts that could not be saved due to smoke damage. According to Tina Duncan, Co-Owner of Twinz Co. Marketing and the “brand protector” of the Chicken Oil, the response was tremendous.

“The [support] has been amazing. I’m not saying hundreds, I’m saying thousands of responses,” Duncan said. “They came with very inspiring stories about how much they care about the Chicken Oil because they have stories and memories with their moms or future husbands or grandkids. Those stories inspired me.”

Those generous donors, along with countless other fans, now have a treasured piece of community history available to them once again. And while there are some differences in the counter service area, new doors at the entrance, and some upgrades to the experience – like a covered outdoor seating area with a bar and accessibility upgrades – the feeling you get when you step inside is the same as it always has been.

Whether it’s a burger and beer, Tijuana fries, an underrated but popular salad, or one of the newer menu options added after the reopening you’re looking for, Chicken Oil Co. is back to serving it up fresh with a side of nostalgia that is unmatched.

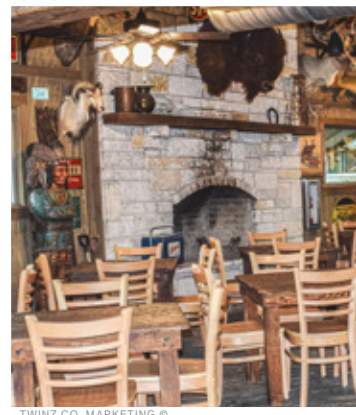
“From the very beginning, we wanted to give people their Chicken Oil back,” Phillips said. “We appreciate everyone’s patience with us and we’ve taken a long time because we wanted it to be what it was. We didn’t want to rush, we wanted to do things in here that would provide longevity. This building is made to last, so here’s to the next 50 years.”



TWINZ CO. MARKETING ©



CITY OF BRYAN ©



TWINZ CO. MARKETING ©

Brazos Valley Veterans Memorial Celebrates 25th Anniversary

The Brazos Valley Veterans Memorial is celebrating its 25th anniversary as a place that honors veterans from all branches of the U.S. military and across all periods of American history.

Chartered on July 17, 2000 as a non-profit corporation, the Brazos Valley Veterans Memorial is supported by generous community residents, organizations, and partners, including Brazos County and the cities of Bryan and College Station. The all-volunteer board of directors proudly contributes their time and resources to salute our veterans. Their mission is to proactively pay tribute to veterans through an educational venue where future generations can learn that freedom comes with a heavy price.

Over the last 25 years, the site has grown into a major destination for remembrance and education. Key features include:

- The Louis L. Adam Memorial Plaza with the 250-ton red granite Wall of Honor that features the names of more than 6,760 veterans and the iconic bronze sculpture of a soldier carrying a wounded comrade that was created by New York artist Robert Eccleston.
- The plaza is surrounded by the Lynn Stuart Pathway that connects the 18 individual memorial sites that represent major American conflicts and the War of Texas Independence.
- Along the pathway, there are interpretive panels with historical background for each conflict, granite markers, life-sized statues, steel benches with donor plaques, and a Never Forget Garden.
- Currently, there are a total of 24 historically-accurate bronze statues and six bas-relief bronze panels by Navasota artist J. Payne Lara adorning 16 of the 18 sites.

The board's goal is to have the last two memorial sites, China Relief Operations and Mexican Border Service, completed with bronze statues by July 4, 2026, to coincide with the 250th anniversary of American Independence and the signing of the Declaration of Independence. Donations are always welcome and can be made towards a specific war memorial or for the general upkeep and enhancement of the 12-acre site itself.

Add a Name to the Wall of Honor

Each year, Brazos Valley residents have the opportunity to add a beloved military veteran's name to the Wall of Honor. The veteran may be living, deceased or actively serving, and does not have to be a Brazos Valley resident. The cost is \$250 per name, and the application deadline is Aug. 15 each year. The fee covers the cost of engraving and lifetime maintenance. New additions are recognized at the annual Veterans Day Ceremony. Names received after Aug. 15 will be recognized the following year.



PHOTO - CITY OF COLLEGE STATION ©

To learn more and to add/search a Wall of Honor name, visit **bvvm.org**.



GAMEDAY SHUTTLE

HISTORIC DOWNTOWN BRYAN

HEADED TO KYLE FIELD?

*Take advantage of our **FREE**,
air-conditioned shuttles!*

*Shuttles run 3 hours before, during,
and 1 hour after events.*

*They'll run to/from the Roy Kelly
Parking Garage and Texas A&M's
Memorial Student Center.*

SHUTTLE SCHEDULE

AUGUST 30	vs. UTSA
SEPTEMBER 6	vs. Utah State
SEPTEMBER 27	vs. Auburn
OCTOBER 4	vs. Mississippi State
OCTOBER 11	vs. Florida
NOVEMBER 15	vs. South Carolina
NOVEMBER 22	vs. Samford

*Be sure to give yourself enough time to also enjoy
local cuisine, shopping, art, and entertainment that
Historic Downtown Bryan has to offer.*



gameday.bryantx.gov