

HOLIDAY CLOSURES:

Monday, December 23

Christmas Eve

Tuesday, December 24

Christmas Day

Wednesday, December 25

New Year's Day

Wednesday, January 1

BILL PAYMENT

Kiosk locations accepting credit cards, cash and checks:

HEB

1609 N. Texas Ave.

HEB

725 E. Villa Maria

BTU Drive-Through

205 E. 28th St.

Open 24 hours

Bring your BTU account number, BTU bill, keycard or reminder letter.

Payments can be made 24 hours a day via the "e-payment" option by calling 979.821.5700. Account number and credit card required.

www.btutilities.com

979.821.5700

Primary Address:

205 E. 28th St.,
Bryan, TX 77803

Mailing Address:

PO Box 8000, Bryan, TX 77805

SOCIAL MEDIA

 BryanTexasUtilities

 BTU_BryanTX

 cityofbryan

 cityofbryan



DON'T LET
JACK FROST
NIP AT YOUR NOSE
INSIDE YOUR HOME!

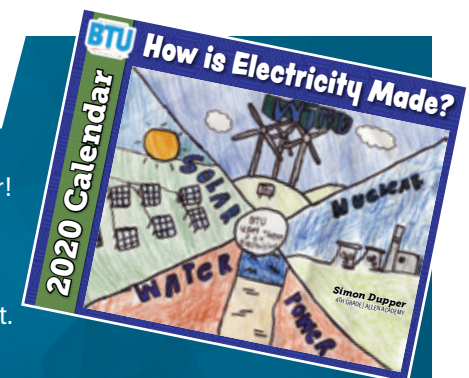
Consider upgrading your home's attic insulation to keep the warm air inside and the winter cold outside. Investing in attic insulation could greatly reduce your electric costs by keeping your heater or air conditioner from running as often. And BTU will help you cover the costs! Adding attic insulation to your home could qualify for our SmartHOME program, which offers rebates between 10 and 25 percent of your total project costs.

To qualify:

- Be an owner of a single- or multi-family permanent dwelling within BTU territory. (Mobile homes, additions, and RVs do not qualify.)
- The home must have an electric HVAC. Only areas that are adjacent to electric heat and air conditioned areas will qualify (insulating garages or other non-air conditioned areas does not qualify).
- Existing attic insulation must not be more than R-22, and must be raised to an R-30 or greater. Insulation effectiveness is measured in units of R-values, which are measurements of resistance to conductive heat flow or thermal resistance. The Department of Energy recommends a minimum value of an R-30 for attic insulation for our area to keep your home warm and cozy.
- Projects must have been completed and the application turned in within the current fiscal year, October 1 through September 30 of each year.

2020 BTU KIDS CALENDAR

We are pleased to present the 2020 BTU Kids Calendar! Thanks to the hard work of our local elementary school students, we have another fun, colorful, and educational calendar to share with our customers! To get your free copy, visit the BTU office at 205 E. 28th St. in Bryan. But hurry, they won't last long!

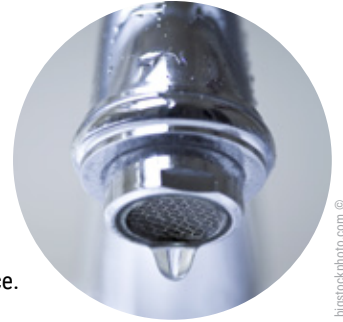


Make Sure You're Not Leaking Money

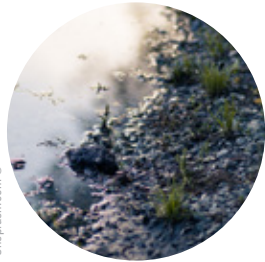
Water leaks simply aren't good. They waste water and they cost you money.

How to Find Out If You Have a Water Leak

- Eliminate all water use in the house.
- Check the reading on your water meter digital display and wait for approximately 15 minutes.
- If the display reading hasn't changed, you have a relatively water-tight home. If it has changed, start checking hose connections, faucets and toilets for leaks.
- If everything is turned off and you feel there are no internal leaks, but the reading is still changing, you may have a hidden leak in an underground pipe.
- Call the City of Bryan at 979.209.5900 before you call a plumber. City public works field crews can assist you in determining whether the leak is a city issue or private matter. If it's not a city-related leak, call a plumber for assistance.



bigstockphoto.com ©



Unsplash.com ©

Leaking Meters

- Leaking meters can result in elevated water bills and can cause property damage.
- Standing water and saturated ground surrounding the meter box are clear indicators that something is wrong.
- Call the City of Bryan at 979.209.5900. City crews can again assist you in determining whether the leak is a city issue or private matter. If it's not city-related, it's time to call the plumber again.

Water and Sewer Line Warranty Programs

As a homeowner in the City of Bryan, you are responsible for the maintenance and repair of your home's sewer and water lines – the buried portion of pipes located between your home and the main sewer and water lines.

If you have a water or sewer line issue, it can get expensive very quickly. But here's a program that may help you with those costs:

Service Line Warranties of America partners with the National League of Cities to offer a sewer line warranty and a water line warranty which will protect you from any repairs needed on your outside, buried sewer and/or water lines for a small monthly fee.

There are no service fees or deductibles with this program, and repair costs are covered up to \$4,000 per incident, plus an additional \$4,000 allowance for public street cutting, if needed.

The standard monthly price for sewer warranty coverage is \$4.75. If you elect to pay annually, it's only \$52.00 per year – a 17% savings. The water warranty standard monthly price is \$5.25, discounted to a total of \$58.00 if you pay annually.

For more information, visit <https://www.bryantx.gov/water-services/sewer-line-insurance-and-warranties/>

Energy Conservation Tip:

Going out of town for the holidays? Some devices use energy when plugged in, even when they are not in use. Don't forget to unplug electronics that draw a phantom energy load.



Steve Johnson / Unsplash.com ©

Promote a Healthy Sewer System:

Fats and oils from cooking grease are major sources of stoppages within the sewer system because when poured down the drain, these items coat, congeal, and accumulate onto the sewer pipes – causing reduced flows and promoting backups. Prevent the clog by not pouring cooking grease down the drain and avoid the use of a garbage disposal to dispose of table scraps in the sink.



Unsplash.com ©