

REGULAR BOARD OF DIRECTORS *Meeting Notes***November 15, 2019****Approval of a Contract for Distribution Pole Inspections**

The Board approved a contract with Quality Pole Inspection & Maintenance, Inc. for distribution pole inspections for Fiscal Year 2020.

Approval of the Purchase of Two Service Bucket Trucks

The Board approved the purchase of two service bucket trucks from Altec Industries, Inc.

Approval of the Purchase of a Freightliner Digger Truck

The Board approved the purchase of a 2021 Freightliner Digger Truck from Houston Freightliner.

Approval of a Contract for Steel Electrical Utility Poles for TxDOT FM 2818 Project

The Board approved a contract with Texas Electric Cooperatives to purchase three self-supporting steel transmission poles to be used for the TxDOT FM 2818 project.

Approval of Revised Power Supply Adjustment and Regulatory Charges

Mr. Doug Lyles, BTU Chief Risk Officer, proposed modifications to the power supply adjustment and regulatory charges for both the City and Rural systems. The Board approved the revised charges as of January 1, 2020.

Presentation of Lake Bryan Updates

Ms. Elisabeth Reyes, Lake Bryan Park Supervisor, presented a summary of Lake activities in the first year of BTU operation. Goals for Fiscal Year 2020 were also discussed for Lake Bryan, including new restrooms, new fire rings, and installation of pipe fencing.

Approval of Revised BTU Rate Ordinance

Mr. David Werley, Executive Director of Business and Customer Operations, presented an update to the current rate ordinance for customers who receive delivery at 69kV or higher, are fully interruptible, and take energy at the Electric Reliability Council of Texas (ERCOT) North Load-Zone interval price in real-time. The Board approved the revised rate ordinance.

Modification of the BTU Line Extension Policy

Mr. Randy Trimble, Executive Director of Energy Delivery, presented modifications to clarify the current Line Extension Policy and bring BTU's policy closer in line with other utilities. The Board approved the proposed modifications.

Approval of a Contract for the TxDOT FM 2818 138kV Transmission Line West Loop Riser Relocation Project

The Board approved a contract with Taihan Electric USA, LTD. to perform 138kV underground cable installation along FM 2818 for a TxDOT road widening project.

**BRYAN TEXAS UTILITIES**

205 East 28th Street • Bryan, TX 77803
email: ContactBTU@btutilities.com

www.btutilities.com**Hours of Operation**

Monday - Friday, 8 a.m. - 5 p.m.

BOARD OF DIRECTORS

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**BRYAN TEXAS UTILITIES
KIOSKS**
SAVE TIME, SKIP THE LINE.
VISIT ONE OF OUR CONVENIENT LOCATIONS

BTU Drive Thru
205 E. 28th St.
Open 24 Hours

HEB Grocery
Tejas Center on Villa Maria
Open 6 a.m. - Midnight

HEB Grocery
Texas Ave. & Hwy 21
Open 6 a.m. - 11 p.m.

WAYS TO PAY**CASH****CHECK****CARD**

Bring your BTU account number, BTU bill, keycard or reminder letter.

IMPORTANT NUMBERS

Billing/Collections/Connects
(979) 821-5700

Electrical Outage/Lines Down
(979) 822-3777

Distribution/Line Design
(979) 821-5770



Five Reasons to Apply Today!

It's free!

BTU completely covers the cost for all three contest winners, aside from souvenir money.

You meet new people!

More than 1,900 teens from across the nation attend Youth Tour, including 150 from Texas.

It's fun!

You will tour the most popular attractions in D.C., including memorials, monuments, and museums. You will also go on a dinner cruise on the Potomac River & attend a performance at the Kennedy Center.

Your voice will be heard!

You will meet with your congressional representatives. That means you will get to speak with some of the most powerful people in the nation about issues that are important to you and your community.

You connect with opportunity!

Participants are encouraged to list the experience on college application and essays. Youth Tour alumni are in a great position to learn about scholarships, internships, and jobs.

Eligible applicants must:

- Be a sophomore, junior, or senior at public or private school; or the equivalent homeschool
- Live in or go to school in BTU-served territory;
- Submit an application and essay online by **Feb. 5, 2020**

www.btutilities.com/youthtour/

Government-in-Action Youth Tour A TRIP OF A

LIFETIME

June 17-25, 2020



BRYAN TEXAS UTILITIES
BTU
THE DIFFERENCE IS YOU

HEAT PUMPS

ENERGY EFFICIENCY

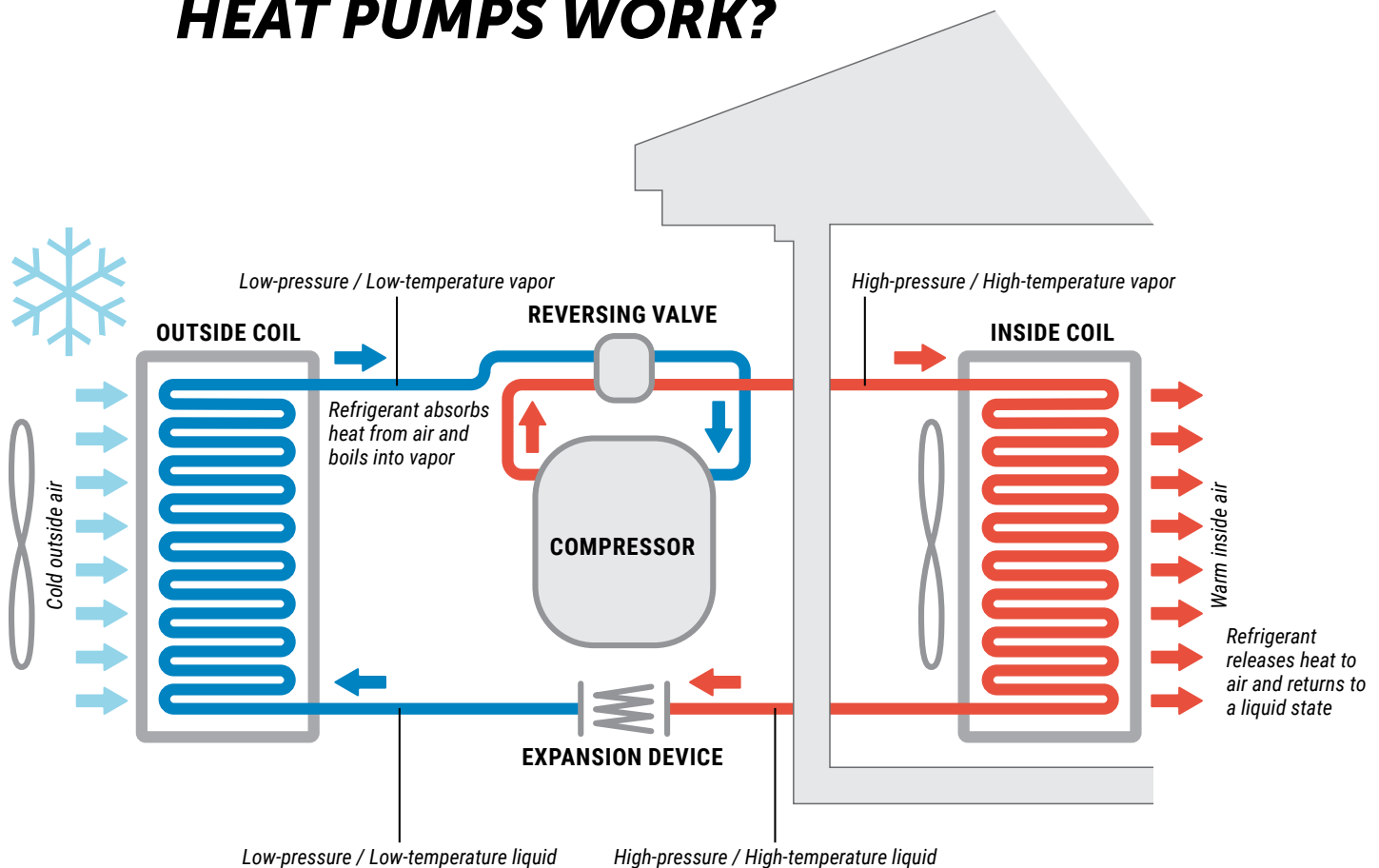


Many people, especially those in rural areas, have air-to-air heat pumps as a part of a central heating and cooling system for their homes. The heat pump acts as an air conditioner when it is hot and a heater when it is cold outside. A heat pump, contrary to its name, does not actually create heat; instead, it transfers air of different temperatures from one location to another, from the outside in, or from the inside of the home out. In the summer, the heat pump removes the warm air from inside your home and expels it outside, creating a cooler setting. In the winter, heat pumps do not burn fuel, like a furnace, to transfer energy from the fuel source into heat. Instead, heat pumps extract warm air from outside (even in cool temperatures) and compress it to distribute in the home.

Heat pumps are energy efficient, compared to other sources of heat generation for your home. The U.S. Department of Energy states that heat pumps can produce 1.5 to 3 times more heat energy than the electrical energy it consumes. However, since heat pumps only take the outside air and use it to heat a home, they are not recommended for extremely cold climates. Heat pumps are not recommended for areas that have consistent temperatures below freezing due to the lack of warm air that exists outside to use to create a warm environment inside.

Texas is an ideal climate for heat pumps, as we have moderate winters. Nevertheless, we still experience some sub-freezing temperatures. To combat the inability to obtain warm air from the outside, heat strips are often installed in conjunction with heat pumps. Electric heat strips are heating coils that use a great deal of energy. These heat strips will automatically activate on your heat pump when needed. You will see a red light illuminated by the “auxiliary heat” on your thermostat. They will also be activated if you raise the temperature on your thermostat by more

HOW DO AIR SOURCE HEAT PUMPS WORK?



than two degrees at a time on those cold days. Heat strips will cause your utility bill to increase significantly, due to the increased energy they need to operate.

To ensure you are using your energy as efficiently as possible, keep your heat pump set on a moderate temperature in the 65- to 68-degree range and only increase the temperature by one or two degrees at a time. Keep some other cold weather energy tips in mind to keep your heat pump from having to run as often, such as opening the blinds and drapes during the day to let the sun heat your home, seal air leaks around doors and windows, and keep the damper closed on your fireplace unless you have a fire burning.

How to Read Your UTILITY BILL

1 Customer Mailing Address

The location where you receive your utility bill. Please contact our customer service department to update this address as needed.

2 Account Summary

This section has information about your account. Your BTU account number will assist you when calling in to inquire about your account or to make a payment through the Interactive Voice Response (IVR) system. The cycle number determines the approximate day of the month your utility meter is read and when the balance is billed and due.

- **Previous Balance** - The amount your account was billed last month.
- **Payments** - The total amount paid since you received your last bill.
- **Balance Forward** - An amount billed previously that was not paid.
- **Current Charges Due** - Includes the due date and the charges you were billed for this billing period.
- **Total Amount Due** - The current amount due on your account, including any balances forward.
- **Amount Due After Due Date** - The bill total for the month if paid after the due date, a 5% late penalty.

3 Message Board

Message area includes important information about holiday office closures, energy saving tips, and much more.

4 Meter Reading Summary

Includes your service address, location class, service date range, number of days billed for this billing period, meter number, previous and current readings, and total consumption. The Meter Multiplier is the number by which the reading on the meter must be multiplied to determine the correct consumption in kilowatt hours (kWh) or kilowatt (kW) units.

5 Electric Historical Usage Graph

A graph of up to 13 months of your electric consumption in kilowatt hours (kWh).

6 Electric Service

- **Electric Service** - Includes the meter number, total consumption, and the amount billed for electric service. The amount billed for electric service includes charges for energy, fuel, and the customer charge. If the location is commercial, demand readings (measured in kilowatts [kW]) and the charge for the demand will be listed in this section.
- **Regulatory Charge** - This pass through charge includes transmission costs billed to BTU by other entities within the Electric Reliability Council of Texas (ERCOT) and other state or federal regulatory fees.

7 Water Historical Usage Graph

A graph of up to 13 months of your water consumption in gallons.

8 Water Service

- **Water Service** - Includes the meter number, total consumption and the amount billed for water service.
- **Water Irrigation (if applicable)** - Water used for irrigation. Irrigation meters will not have a graph of historical usage.

9 Other Charges

These include additional municipal services provided such as:

- **Wastewater** - Monthly service charge for sanitary sewer service. For commercial customers, this charge is based on the water usage during the billing period. For residential customers, the charge is determined by the median water consumption during the three month period of December through February, since it is a low irrigation season.
- **Solid Waste** - Monthly service charge for garbage collection. For commercial customers, charges are based on size of container and frequency of service. For residential customers, there is a set charge for the number of waste containers at the property.
- **Drainage & Transportation** - Monthly fee allocated for the maintenance and improvement of drainage and transportation infrastructure.
- **Security Light (if applicable)** - An unmetered lighting service.

Bill Stub Message

Include your bill stub with your payment. If you are on Budget Billing, recurring credit card payments, have a credit balance on your account, or this is your final bill, this section will state that information.

Bar Code

Use this bar code at one of our convenient kiosk locations to make a payment on your account.

BTU Drive Thru
205 E. 28th St.
Open 24 Hours

HEB Grocery
Tejas Center
on Villa Maria
Open 6 a.m. - Midnight

HEB Grocery
Texas Ave.
& Hwy 21
Open 6 a.m. - 11 p.m.

Scan Line

Used by BTU when processing your payment.

Still have questions?
Give us a call at (979) 821-5700



BTU
P.O. BOX 8000
Bryan, Texas 77805-8000
(979) 821-5700
Monday - Friday 8:00am - 5:00pm

Account # 2000000	Cycle 1
Previous Balance	\$202.68
Payments	-\$202.68
Balance Forward	\$0.00
Current Charges Due 02/14/2019	\$198.88
Total Amount Due	\$198.88
Amount Due after 02/14/2019	\$208.67



Manage your account online! www.btutilities.com

Service periods shown on the bill are actual meter reading dates.

Keep your fireplace damper closed unless you are burning a fire. Keeping it open will cause unnecessary airflow through your chimney letting your warm air escape. Another way to alleviate this problem is to consider installing glass doors to your fireplace. These doors will ensure that warm air does not escape through your fireplace and that cold air does not enter through your chimney.

JOHN DOE
1234 BTU LANE
BRYAN, TX 77802-3324

4

Service Address: 1234 BTU LANE			METER READING SUMMARY				Location Class: Residential	
DESCRIPTION	SERVICE PERIOD	NO. OF DAYS	METER NO.	PREVIOUS READING	CURRENT READING	METER MULTIPLIER	TOTAL CONSUMPTION	
Electric	12/27/18 - 01/24/19	28	10000	147096	148368	1	1272 kWh	
Water	12/26/18 - 01/24/19	29	COB1000	2317	2354	1	3700 Gals	
Electric			Meter : 100000		Rate: Electric Res City Winter			
			Electric Res City Winter		1272 kWh		\$100.55	
			Regulatory Charge		1272 kWh		\$16.41	
Water			Meter : COB1000		Rate: Water Res City			
			Min Charge up to 30,000 Gals		3700 Gals		\$19.91	
Other Charges			Wastewater Res City				\$27.22	
			Solid Waste 2 Cans				\$17.59	
			Drainage/Transportation				\$14.00	
			Total Other Charges				\$58.81	
			Tax				\$3.20	
			Total Current Charges				\$198.88	

BTU
THE DIFFERENCE IS YOU
205 E 28th Street
Bryan, Texas 77803
(979) 821-5700

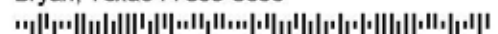
10
DRAFT ACCOUNT

Account # 2000000	Cycle 1
Previous Balance	\$202.68
Payments	-\$202.68
Balance Forward	\$0.00
Current Charges Due 02/14/2019	\$198.88
Total Amount Due	\$198.88
Your account will be drafted on/around 02/14/19	

JOHN DOE
1234 BTU LANE
BRYAN, TX 77802-3324



BRYAN TEXAS UTILITIES
P.O. Box 8000
Bryan, Texas 77805-8000



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IS YOUR NEW YEAR'S RESOLUTION TO SAVE MONEY?

Try out these tips to save on utility bills all year long!

- 1** The heated or cooled air from your HVAC system is distributed via ducts throughout your home. If there is not adequate insulation, or if there are holes in your ductwork, the treated air is being wasted. Seal gaps and holes and insulate around your ductwork to ensure your system is running as efficiently as possible.
- 2** These days, all devices seem to be “smart.” Smart devices, such as thermostats and home assistants, can regulate the temperature of your home, control lighting, and manage devices such as televisions and appliances – all from your cell phone or by saying a command. It's easy to save energy by using smart devices to fit your HVAC, lighting, and devices usage to your schedule.
- 3** Did you know that covering your pans or pots makes them cook faster? You can use less energy by reducing the time you are using the stove or oven by covering your dish while preparing it.



- 4** Consider investing in your home. BTU has an energy efficiency rebate program that can help you make your home more efficient. Replacing old windows with Energy Star®-rated windows, upgrading your attic insulation, or installing solar screens on windows may qualify for the SmartHOME program. Eligible customers who complete one of these measures could receive a 10 to 25 percent rebate of their total project costs.
Visit btutilities.com/smarthome for more information or to apply.
- 5** Have a green thumb? Properly placed trees around your home can save between \$100 and \$250 annually, according to the Department of Energy. Take care not to plant trees above any underground utilities or in the utility right-of-way.
- 6** According to the Department of Energy, leaving a computer on can cost about 21 cents per day, or about \$75 per year! Unplug electronics and appliances when they are not in use – a task made easier by using multiple-outlet strips, which can turn everything off with the flip of a switch.
- 7** Opt for a low-flow showerhead to conserve water and save on electric costs by heating less water. A new showerhead could save you up \$145 in electric costs yearly.
- 8** Keep your air registers, returns, and vents free of dust, build-up or obstructions. Your HVAC will run more efficiently, saving you money.

Try these easy tips to keep a few dollars in your pocket in 2020.