

## HOLIDAY CLOSURES:

**Christmas Eve & Christmas Day**  
December 24 & 25

Visit [bryantx.gov/coronavirus](http://bryantx.gov/coronavirus)  
for the latest closures and cancellations.

## BILL PAYMENT

**Kiosk locations accepting  
credit cards, cash and checks:**

**HEB**

1609 N. Texas Ave.

**HEB**

725 E. Villa Maria

**BTU Drive-Through**

205 E. 28th St.

Open 24 hours

Bring your BTU account number, BTU bill,  
keycard or reminder letter.

Payments can be made 24 hours a day  
via the "e-payment" option by calling  
979.821.5700. Account number and  
credit card required.

[www.btutilities.com](http://www.btutilities.com)

979.821.5700

**Primary Address:**

205 E. 28th St.,  
Bryan, TX 77803

**Mailing Address:**

PO Box 8000, Bryan, TX 77805



## SOCIAL MEDIA

BryanTexasUtilities

BTU\_BryanTX

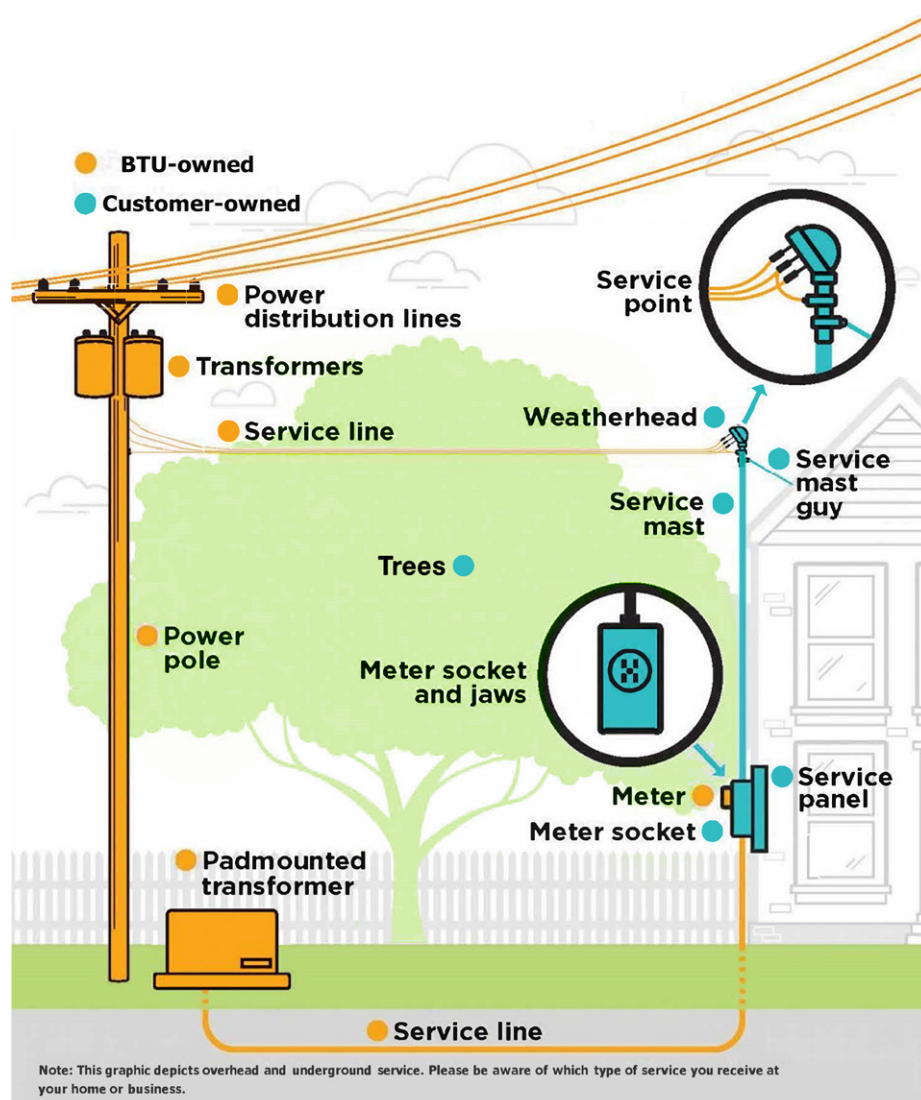
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# WHO OWNS WHAT?

## Bryan Texas Utilities vs. Customer-Owned Equipment

There are several components that make up an electric service connection between BTU and our customers. Both BTU and the customers share certain components of this connection, and each is responsible for the maintenance and repair of their own equipment. The question is, who owns which of these components?



This graphic depicts equipment owned by BTU (in gold) and the customer (in blue). If a storm damages any equipment owned by BTU, we are responsible for repairs. If a storm damages any customer-owned equipment, the customer is responsible for repairs. Customers should hire a licensed electrician when making any repairs to customer-owned equipment.

For more information about the equipment and what to do when its time to prune trees near service lines, please visit: [www.btutilities.com/resources](http://www.btutilities.com/resources)

## Make Sure You're Not Leaking Money

*Water leaks simply aren't good. They waste water and they cost you money.*



### How to Find Out If You Have a Water Leak

- Stop all water use inside and outside your house.
- Check the reading on your water meter digital display and wait for approximately 15 minutes.
- If the display reading hasn't changed, you have a relatively water-tight home. If it has changed, start checking hose connections, faucets and toilets for leaks.
- If everything is turned off and you feel there are no internal leaks, but the reading is still changing, you may have a hidden leak in an underground pipe.
- Meters allowed to continuously run because of a leak can result in high bills.
- Standing water and saturated ground surrounding the meter box could be indicators that something is wrong. Other factors that should be considered include pooling water from irrigation and rain.
- **Call the City of Bryan at 979.209.5900** if you feel there is a problem with your meter.

## IT'S THAT TIME OF THE YEAR AGAIN.

*Time to enjoy the lights and events of the festive holiday season.*

The City of Bryan and our new partners, Destination Bryan, are here to help you get into the holiday spirit. Even though things may be a bit different this year due to the COVID-19 pandemic, there's still lots of ways to celebrate the holidays while socially distancing and following coronavirus safety procedures. Celebrate in Bryan in the following ways:

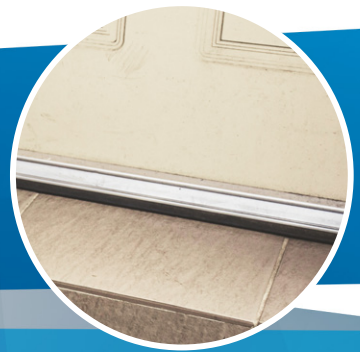
- Check out the Bryan Holiday Lights Map
- Write a letter to Santa and deliver it to the North Pole mailboxes
- Stroll through Downtown and Sue Haswell Park for community light displays
- See a list of COVID-safe holiday events in the community

**Head to [BryanTX.gov/HolidaysInBryan](https://www.bryantx.gov/holidaysinbryan) for more details.**

## CONSERVATION TIPS

### Energy Conservation Tip:

Seal the gap between the bottom of your exterior door and its threshold by installing a door sweep. This will help prevent warm air from escaping from your home and cold air from entering during our winter season.



### Water Conservation Tip:

Know where your master water shut-off valve is in case a pipe bursts, and be sure to insulate hot water pipes. You won't waste water waiting for it to get hot, which means you will save energy!

