

HOLIDAY CLOSURES:

Thanksgiving Holiday
 Thursday, November 25
 Friday, November 26

BILL PAYMENT

**Kiosk locations accepting
 credit cards, cash and checks:**

HEB
 1609 N. Texas Ave.

HEB
 725 E. Villa Maria

BTU Drive-Through
 205 E. 28th St.
 Open 24 hours

Bring your BTU account number, BTU bill,
 keycard or reminder letter.

Payments can be made 24 hours a day
 via the "e-payment" option by calling
 979.821.5700. Account number and
 credit card required.

www.btutilities.com

979.821.5700

Primary Address:
 205 E. 28th St.,
 Bryan, TX 77803

Mailing Address:
 PO Box 8000, Bryan, TX 77805



SOCIAL MEDIA

 BryanTexasUtilities

 BTU_BryanTX

 cityofbryan

 cityofbryan



Join us in celebrating Public Power Week October 3-9, 2021

Public power utilities are community-owned, not-for-profit utilities that serve their communities with high reliability, competitive rates, and neighborly customer service. More than 49 million Americans receive services from a public power utility in 2,000 communities across the nation. Bryan Texas Utilities (BTU) has been municipally owned by the City of Bryan since 1909. Citizens that elect local city council members, and representation through an advisory board of directors, have a direct voice in the operations of the utility. Locally controlled utilities have a unique understanding of the communities they serve. BTU employees, from lineworkers in the field to customer service representatives in the call center, live right here in the Brazos Valley.

Communities served by public power utilities experience higher reliability. On average, public power customers have service interruptions lasting 62 minutes a year, compared to 150 minutes on average for investor owned utilities. In 2020, BTU outages lasted just 19 minutes on average. BTU invests in vegetation management, system design, and other aspects to keep the electric grid functioning as reliably as possible.

Public power customers can also expect to pay less than those served by investor owned utilities. Across the nation, public utility customers pay 12 percent less than investor owned utility customers. BTU's rates are even more economical than the national average. BTU also maintains goals to keep rates stable and predictable, insulating customers from market variabilities.

When a customer calls in to receive assistance from BTU, they will speak with a customer service representative located in an office in downtown Bryan. Since all of the employees live in the Brazos Valley community, they are able to serve their neighbors, friends, and customers with a matchless perspective. BTU is proud to have served the citizens of Bryan and the Brazos Valley for more than 100 years, and looks forward to the next century of public power.



American Public Power Association



American Public Power Association



**CITY OF BRYAN
CELEBRATING
150
1871 YEARS 2021**

**Join the 150th
Anniversary Celebration**

November 29, 2021 marks the official 150th anniversary of the City of Bryan's incorporation, and you're invited to take part in upcoming activities celebrating this exciting milestone.

Upcoming Activities

- Visit the Interactive History Display

In the "150 Collection," more than 30 items are on display at Clara B. Mounce Public Library and the Carnegie History Center for the city's 150th anniversary. Scan QR codes to see more information about each item. Visit during the libraries' open hours.

- Immerse Yourself in History Online

An interactive, media-rich timeline of Bryan's history is now available to view on the 150th Anniversary website, 150.bryantx.gov.

- History Tours

Destination Bryan has two options for community members to experience history themselves through history tours:

- **Guided history tours:** In-person tours will be offered on November 5 in historical Downtown Bryan. The tours are free, but RSVPs are required. Look for signups available at 150.bryantx.gov about two weeks before the tours.
- **Self-led history tours:** Tour historical sites in Bryan on your own time, and earn prizes along the way. Participate in the mobile history tour by checking in at each location by December 31 to win a Bryan gift pack. Details at DestinationBryan.com/history.

- Time Capsule

On November 9, Bryan City Council will bury a time capsule in front of the Municipal Office Building. The capsule will include items indicative of current times. Check 150.bryantx.gov closer to the date for the exact time.

- Free Concert Downtown: An Evening of Music

Kick off the big celebration on November 12 at the Palace Theater in Downtown Bryan. Check 150.bryantx.gov for details closer to the event.

- Free Community Thanksgiving Meal

November 13 / 6:30 p.m. to 8:30 p.m. Enjoy a traditional Thanksgiving meal, followed by a program and musical entertainment. Head to 150.bryantx.gov to RSVP, as space is limited.

- Heart of the Valley Musical

The Theater Company of Bryan-College Station and Bryan ISD's fine arts department will put on performances of "The Heart of the Valley" on November 19 and 20. Look for more details about tickets in late October at 150.bryantx.gov.



Visit

150.bryantx.gov/events
to learn more about these events.

CITY OF BRYAN MARKETING & COMMUNICATIONS

CONSERVATION TIPS

Energy Conservation Tip:

Check for air leaks! Even small air leaks can wreak havoc with your heating and cooling bills. For example, a 1/8" gap under your front door lets in as much air as if the door had a 2 1/4" hole.



CHRISTY TIBBALL ©



UNIVERSITY OF ARIZONA ©

Water Conservation Tip:

Many times, leaky faucets indoors are noticeable, but don't forget to check outdoor faucets and hoses.