

PLUG IN

BRYAN TEXAS UTILITIES NEWS

HOLIDAY CLOSURES:

Independence Day Tuesday, July 4

BILL PAYMENT

KIOSKS

Locations accepting credit cards, cash and checks:

HEB - 1609 N. Texas Ave.

HEB - 725 E. Villa Maria

BTU Drive-Through - 205 E. 28th St. Open 24 hours

Bring your BTU account number, BTU bill, keycard or reminder letter.

OVER THE PHONE

Payments can be made 24 hours a day via the "e-payment" option by calling 979.821.5700.

Account number and credit card required.

ONLINE BILL PAY

To register your account, view, and/or pay your bill online, visit:

btutilities.com

SOCIAL MEDIA



BryanTexasUtilities



BTU_BryanTX



cityofbryan



btutilities.com

Office: 979.821.5700

Primary Address:

205 E. 28th St., Bryan, TX 77803

Mailing Address:

PO Box 8000, Bryan, TX 77805

WAYS TO PAY YOUR BTU BILL







Automatic Bank Draft

Payment for your bill is automatically charged each month on the bill due date from the bank account provided.

Online E-Check

A one-time online transaction completed by the customer by entering information from a bank account into the secure portal on BTU's website.



Kiosk

Pay using cash, card or check at any one of our three convenient locations by entering your account number, listed on either your bill or your reminder letter, or by scanning a keycard provided by BTU. Keycards can be requested in the BTU main office.

Kiosk locations

- BTU Drive Thru open 24 hours
- HEB at Texas Ave. & Hwy 21 open 6am-12am
- HEB in the Tejas Center open 6am-12am

Recurring Credit or Debit Card

A card that remains on file that is billed each month via a payment card industry (PCI) compliant process on your due date. This form of payment must be updated should your card expire or be cancelled.

Online Credit or Debit Card

A one-time online transaction completed by the customer by entering payment card information into the secure portal on BTU's website.

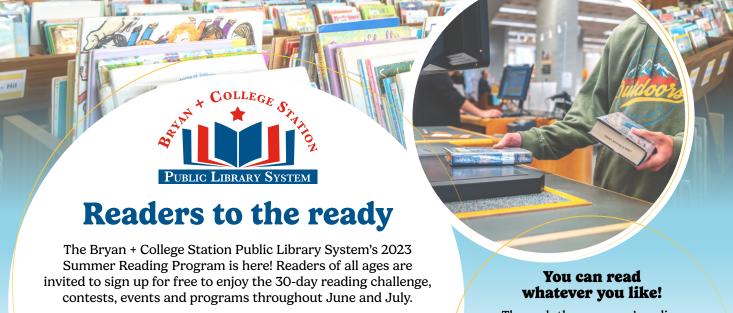
Interactive Voice Response (IVR) Phone

Payment is made by calling 979-821-5700 with a payment card and account number ready to enter into the automated system.

Mail

Mail a check or money order with stub from the bottom part of the bill to: Bryan Texas Utilities | Attn: Customer Service | P.O. Box 8000, Bryan, TX 77805

PLUG IN



There are four different levels based on your age so you will have a tailored program experience:

Early Literacy: ages 5 and under

Children: ages 6-12 Teen: ages 13-17

Adult: ages 18 and up

Through the program's online portal, you'll track your reading days, get to leave book reviews, earn badges and much more.

Learn more and register today by visiting:

BCSLibrary.org/summer

CITY OF BRYAN ANNUAL WATER QUALITY REPORT

If you are a City of Bryan water customer, the direct link to our 2022 Annual Water Quality Report - Consumer Confidence Report (CCR) is:

bryantx.gov/waterqualityreport

Your new report will be available for online viewing by July 1, 2023. For a translation of the report; to speak with someone about the report; or to request a paper copy of the report, please call (979) 209-5900.

Si usted es un cliente de agua de la Ciudad de Bryan, el enlace de internet directo a nuestro 2022 Reporte de Calidad de Agua Anual - Reporte de Confianza del Consumidor (CCR) es:

bryantx.gov/waterqualityreport

Su reporte nuevo va a ser disponible para ser visto por internet para el 1 de Julio, 2023. Para una traducción del reporte; para hablar con alguien sobre el reporte; o para solicitar una copia en papel del reporte, por favor llame al (979) 209-5900.

CONSERVATION TIPS

Energy Conservation Tip:

Use spot ventilation in kitchens, bathrooms, and laundry rooms to remove excess heat and humidity.



Water Conservation Tip:

Reduce water use by taking shorter showers. Try using a timer for your kids to make water conservation a meaningful game!

