

#### **Regular Board of Directors MEETING NOTES**

June 12, 2023

#### **BTU Administration Building Project**

The Board approved a change order for engineering services to mitigate high sulfate levels found in the property's subsoil that could damage concrete over time. The upgraded materials will improve the life expectancy of concrete road, walkway and parking areas.

#### Proposed FY 2024 Non-Competitive CIP and O&M Budgets

Ms. Kristi Nash, BTU Financial Analyst, presented an overview of the proposed Fiscal Year 2024 non-competitive Capital Improvement Projects and Operating and Maintenance Budgets. The City System O&M budget for FY2024 increased slightly by 1.35% over the prior year and the Rural System O&M budget increased slightly by 0.99%.

Mr. William J. Smith, Chief Financial Officer, presented the annual City and Rural five-year financial forecast and key financial measures regarding BTU's outlook and financial health.

#### **Holleman Substation Project**

The Board approved a contract with M&S Engineering for design services for the Holleman Substation project.

#### 2023 Legislation Impacting the Electric Industry

Mr. Wes Williams, Executive Director of Generation & QSE, provided a summary of the 88th Texas Legislative Session, focusing on bills that impact BTU and the electric industry in Texas.





# **BTU KIOSKS**

Pay using cash, card or check at any one of our three convenient locations by entering your account number, listed on either your bill or your reminder letter, or by scanning a keycard provided by BTU. Keycards can be requested in the BTU main office.

KIOSK LOCATIONS

- BTU Drive Thru open 24 hours
- HEB at Texas Ave. & Hwy 21 open 6am-12am
- HEB in the Tejas Center open 6am-12am



#### **BRYAN TEXAS UTILITIES**

205 East 28th Street • Bryan, TX 77803 email: ContactBTU@btutilities.com

#### btutilities.com

Hours of Operation Monday - Friday, 8 AM - 5 PM

#### **Board of Directors**

Mr. A. Bentley Nettles, Chairman Ms. Rosemarie Selman, Vice Chairman Mr. Pete J. Bienski, Jr., Secretary Mr. John A. Bond Mr. Paul Madison, Sr. Mr. Andrew Nelson Mr. Buppy Simank Mr. Jason Bienski, Ex-Officio Mr. Kevin Boriskie, Ex-Officio

#### General Manager Gary Miller

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#### **Executive Directors**

Doug Lyles Randy Trimble Wes Williams David Werley, Chief Business Officer

#### **Division Managers**

James Bodine Nick Cook Shawndra Curry Ken Lindberg Clay Lindstrom Gary Massey Mary Downs

#### City of Bryan

Kean Register, City Manager William J. Smith, Chief Financial Officer

#### Important Numbers

Billing/Collections/Connects (979) 821-5700

Electrical Outage/Lines Down (979) 822-3777

> Line Design (979) 821-5770

#### **Social Media**



BTU\_BryanTX 🔰

cityofbryan 🔳

# FOCUSING ON WHAT MATTERS MOST

Our customers expect the lights to come on when they flip a switch; *reliability*. They want to know they can pay their utility bills without creating hardships; affordability. Customers want to trust their utility provider and know they will not be surprised by ever-changing rates or procedures; *stability*. And finally, our customers are more than customers. They are our friends and neighbors who appreciate a business who gives back and participates in local events and organizations; community.

RELIABIL

NUTRER UPTIONS PER YEAR

1.27

Texas

Average

**2022 SAIFI** - System Average Interruption Frequency Index

FORDAB

COMMUNIT

STABILITY

SAIFI is the average number of interruptions that a customer would .e fev Jomer wo. Jage was 1.27 experience over the course of a year. The lower the number, the fewer outages a customer would experience. In 2022, a BTU customer would experience 0.28 outages per year while the Texas average was 1.27 outages per year.

BTU

Lower is Better

0.28

BTU

#### 2022 SAIDI - System Average Interruption Duration Index

SAIDI is the total duration (in minutes) of interruption for the average customer over the course of one year. In 2022, BTU customers had an average duration of 26.30 minutes while the Texas average was 143 minutes.

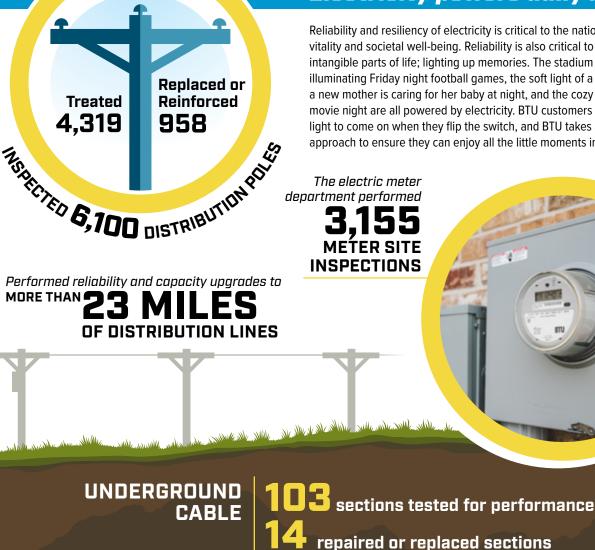
Source · U.S. Energy Information Administration Report / eia.gov

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Average

Lower is Better

# BRYAN TEXAS UTILITIES DISTRIBUTION

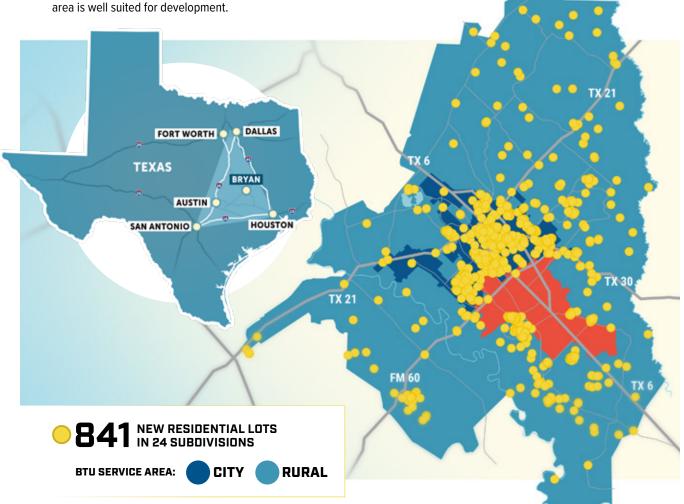


# Electricity powers daily life.

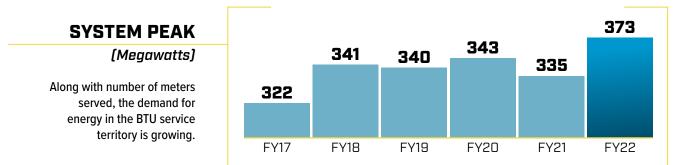
Reliability and resiliency of electricity is critical to the nation's economic vitality and societal well-being. Reliability is also critical to the more intangible parts of life; lighting up memories. The stadium lights illuminating Friday night football games, the soft light of a lamp when a new mother is caring for her baby at night, and the cozy family movie night are all powered by electricity. BTU customers expect the light to come on when they flip the switch, and BTU takes a proactive approach to ensure they can enjoy all the little moments in life.

# BRYAN TEXAS UTILITIES GROWTH 2022

Growth has been a theme and a reality of the Bryan/College Station area for many years. Since Bryan is located in the center of the Texas Triangle - composed of the major metropolitan areas of Dallas/Fort Worth, Austin/San Antonio and Houston - the area is well suited for development.



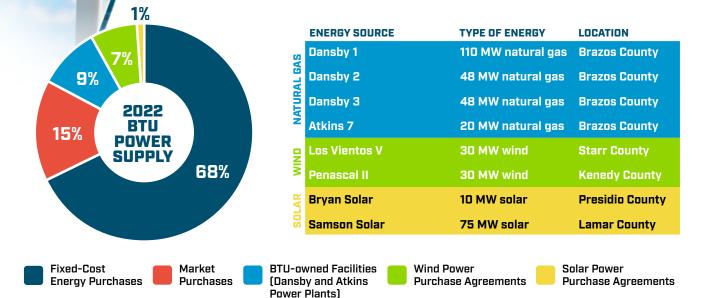
BTU's customer base has grown more than 60% in the last twenty years. 2022, like years before it, brought more growth, development and prosperity to the BTU service territory.



**BRYAN TEXAS UTILITIES** 

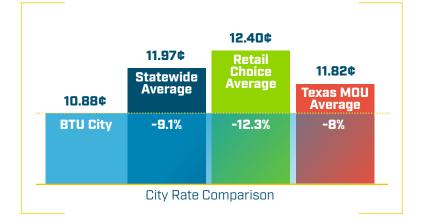
## BRYAN TEXAS UTILITIES ENERGY DIVERSITY Focused on providing BTU customers with reliable, affordable energy

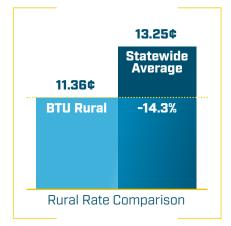
Diverse sources of power generation are essential to providing stable and economical rates to BTU customers. BTU's Qualified Scheduling Entity (QSE) and Generation departments work together to provide low cost energy to BTU customers. The QSE plans for long-range resource adequacy for the system's needs. This allows BTU to enter into agreements for reasonably priced long-term energy supply, providing a stable and predictable cost. The QSE also determines when it is advantageous for BTU to generate power at its power plants or when energy can be procured at a lower cost in the market. This insulates BTU customers against market volatility and keeps rates affordable and stable.



# BTU AND STATEWIDE RATE COMPARISON [Cents/kWh]

BTU provides stable and economical rates.







In an era where reliable and efficient communication is crucial, Bryan Texas Utilities (BTU) is proud to announce the implementation of Text Power, a bi-directional text messaging notification system. This innovative service aims to empower BTU customers by providing real-time updates and seamless reporting for electrical outages. With Text Power, customers can stay informed, take necessary precautions, and enjoy a more connected experience with their utility provider.

# **Real-Time Updates:**

One of the key features of Text Power is its ability to provide customers with real-time updates on electrical outages. Instead of relying solely on traditional communication channels, such as phone calls or emails, BTU customers can now receive instant notifications directly on their mobile devices. Whether it's a planned outage for maintenance purposes or an unexpected interruption, Text Power will help to ensure that customers are informed promptly and accurately, allowing them to plan their activities accordingly.

# Seamless Bi-Directional Communication:

Text Power enables customers to communicate with BTU effortlessly through two-way short message service (SMS) communication. Customers can now report outages or seek outage updates by simply sending a text message. This streamlined and user-friendly approach enhances customer satisfaction by eliminating the need for lengthy phone calls or online forms.

### **Enhancing Customer Safety and Preparedness:**

Electrical outages can disrupt daily routines and pose safety concerns. Text Power is designed to address these challenges by providing customers with critical information. By promptly notifying customers of outages, they can take appropriate measures to provide for the health and safety of their loved ones. Whether it's preparing emergency supplies or adjusting plans, through the Text Power application, BTU can help keep customers well-informed and prepared during unforeseen power disruptions.

## How to Opt-In for Text Power:

**Customers will be automatically opted in to receive outage communications.** The phone number listed on the customer's account will be used to opt in. If the number BTU has on file needs to be updated, customers can visit **btutilities.com** to complete an information update form, or call in to our customer service department. Messages sent from phone numbers not listed on an active account will not report properly.

With real-time updates and seamless communication to mobile devices, Text Power helps to ensure that BTU customers remain connected and well-informed, allowing them to better navigate power outages. Opt-in to Text Power today and experience a new era of efficient and reliable communication with Bryan Texas Utilities.



# Getting a building permit just got easier.

## **Register to manage your City of Bryan building permits online.**

The new platform allows our customers to take care of all their building permitting and business licensing needs, on a computer or mobile device, without needing to visit Bryan City Hall in person.

Customers have the ability to fill out applications and electronically attach any supporting documentation, review the status of applications, request building inspections, view inspection results, and pay fees online.

We are confident that this new online system will enhance your building permitting experience and make doing business with the City of Bryan easier, faster, and more accessible.

#### Have questions or want more information?

Visit the website, **citizenserve.com/cityofbryantx** for the latest updates and information about the new system, or email Development Services at **building@bryantx.gov** or call **979.209.5010**.

ONLINE PERMITTING citizenserve.com/cityofbryantx 

CITY OF BRYAN The Good Life, Texas Style."



# HISTORIC BOWNTOWN BRYAN DELLA DELLA PARK, RIDE, & ENJOY THE GAME

Cultural District



Avoid the hassle of traffic and finding a place to park by taking our **FREE** gameday shuttle!

> Our shuttles are air-conditioned Texas A&M buses that run 3 hours pre-game, throughout the game, and 1 hour post-game to and from Roy Kelly Parking Garage in Historic Downtown Bryan and the Memorial Student Center on Texas A&M campus.

While visiting the only downtown in Aggieland, be sure to give yourself enough time to enjoy local cuisine, shopping, art, and entertainment.

gameday.bryantx.gov